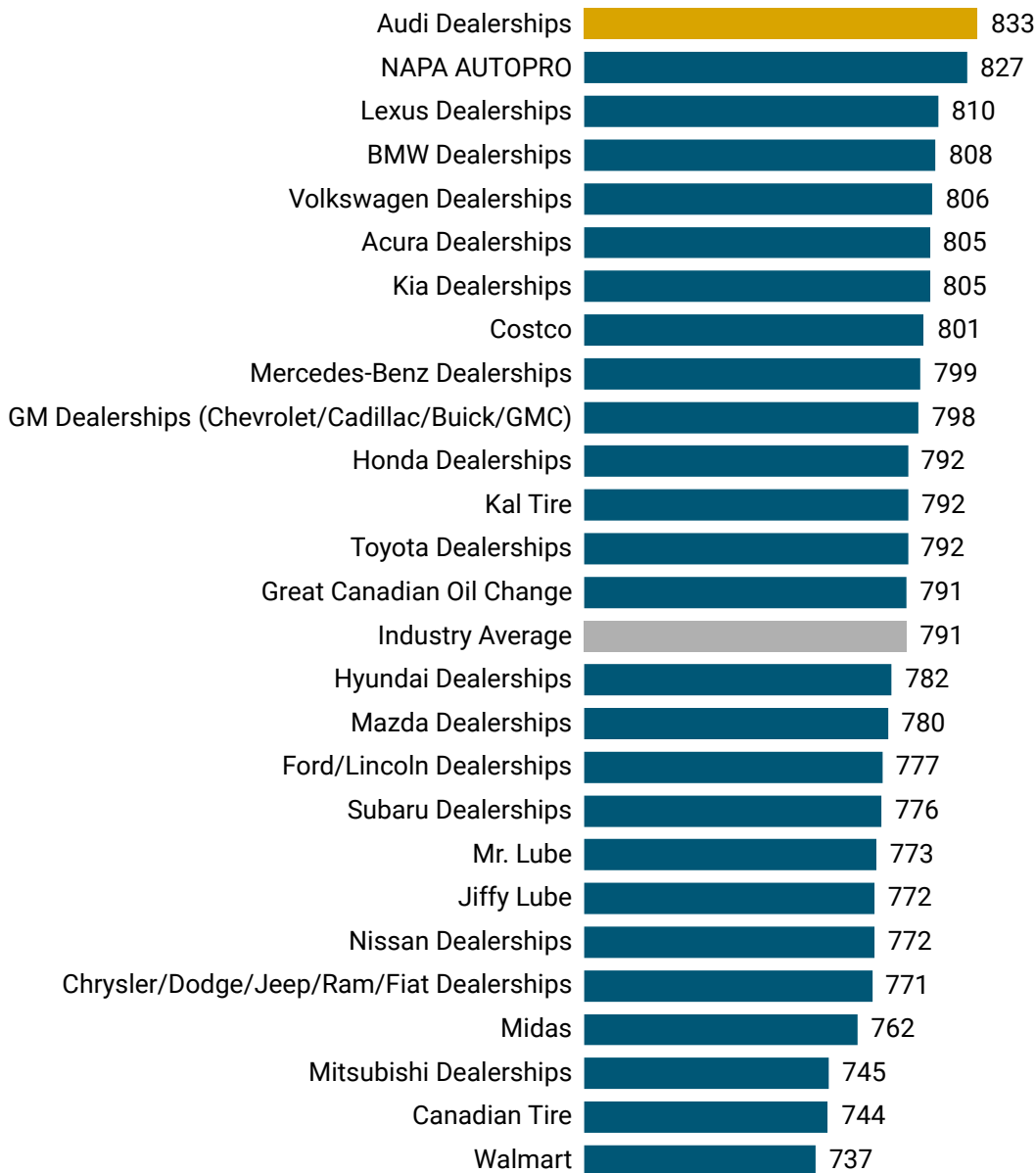


J.D. POWER

2020 Canada Customer Service Index—Long-Term (CSI-LT) StudySM

Overall Customer Satisfaction Index Ranking

(Based on a 1,000-point scale)



Source: J.D. Power 2020 Canada Customer Service Index—Long-Term (CSI-LT) StudySM

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